

Water Deposit Form

Account: _____

Route: _____

Sequence: _____

Meter #: _____

Service Address: _____/_____

Name: _____

Mailing Address: _____

City: _____

State: _____ Zip: _____

Telephone: (H) _____ (Work) _____

Employer: _____

Email address: _____

Drivers Lic. # _____

Social Security #: _____

Service Start Date: _____

Deposit Amount: _____

_____ Property Owner

_____ Renter

Customer Signature: _____ Date: _____

The following information is requested by the Federal Government in order to monitor compliance with Federal laws prohibiting discrimination against applicants seeking to participate in this program. You are not required to furnish this information, but are encouraged to do so. This information will not be used in evaluating your application or to discriminate against you in any way. However, if you choose not to furnish it, we are required to note the ethnicity, race, and gender of the individual applicants on the basis of visual observation or surname.

Ethnicity: <input type="checkbox"/> Hispanic or Latino <input type="checkbox"/> Not Hispanic or Latino
Race:
<input type="checkbox"/> American Indian/Alaskan Native
<input type="checkbox"/> Asian
<input type="checkbox"/> Black or African American
<input type="checkbox"/> Native Hawaiian or Other Pacific Islander
<input type="checkbox"/> White
Gender: <input type="checkbox"/> Female <input type="checkbox"/> Male

TOWN OF

P.O. Box 759 – 635 East Street
PITTSBORO, N.C. 27312



TELEPHONE
(919) 542-4621
FAX (919) 542-7109

Rules and Regulations:

- The Town may reject any application for service not available under a standard rate or which involves excessive service cost, or which may affect the supply of service to other customers, or for other good and sufficient reasons.
- The Town may reject any application for service when the applicant is delinquent in payment of bills incurred for service previously supplied at any location.

Deposits:

- The Town of Pittsboro requires a security deposit from consumers to ensure payment of the final bill. To offset administrative costs in handling these monies, no interest is paid on security deposits. Security deposits shall be required on all accounts.
- Residential customers will be required to pay a \$50.00 deposit.
- Commercial customers will be required to pay \$500.00 deposit.
- Security deposits will be applied to the final bill when the account is terminated and refunded if no remaining bill.

Town's Responsibility and Liability:

- The Town reserves the right to refuse service if the consumer's lines or piping are installed in such a manner as to prevent cross-connections or backflow.
- The Town shall not be liable for damage of any kind whatsoever resulting from water or the use of water on consumer's premises. The Town shall not be responsible for any damage done by or resulting from any defect in the piping, fixtures, appliances on the consumer's premises. The Town shall not be responsible for negligence of persons or forces beyond the control of the Town resulting in any interruption of service.

Meter Reading, Billing, and Collecting:

- Meters will be read and bills rendered monthly (by 5th of each month), but the town reserves the right to vary the dates or length of period covered, temporarily or permanently if necessary or desirable.
- Bills for water service will be figured in accordance with the town's published rate schedule then in effect and will be based on the amount consumed for the period covered by the meter readings.
- Water bills are due and payable at the Town Water Department by the 20th of the month. If the account is not paid in full by the 20th of the month a late fee of 10% or a minimum of \$5.00 will be added. **If payment is not received by the last day of the month, service will be disconnected and a reconnection fee of \$45.00, in addition to all other outstanding charges, shall be paid before service is resumed. Reconnection fees are \$45.00 during normal working hours and \$100.00 after normal working hours.**
- **For Water emergencies after hours/weekends please call 919-548-3797.**
- Failure to receive bills or notices shall not prevent such bills from becoming delinquent or relieve the consumer from Payment.

Complaints:

- If you believe your bill is incorrect, please call or write the Town Water Department before the bill becomes delinquent!

Consumer Responsibilities:

- It is the consumer's responsibility to provide the Town with a proper address for billing purposes.
- Tampering with utility connections is prohibited. It shall be unlawful and constitute a misdemeanor for any person, firm, or corporation to connect, reconnect, turn water off or on without permission of the Town, and it shall be likewise unlawful to bypass or tamper with the water system. **Any tampering is subject to a \$500.00 fine.**
- **It is the consumer's responsibility to advise the Town of Pittsboro regarding disconnection of service; forwarding information must be provided. The consumer will be responsible for all charges until the Town has received a disconnection notice.**

Customer's Signature _____ Date: _____