6 June 2013

Town Council
635 East Street
Pittsboro, NC 27312

Dear Councilmen:

I write this letter to express my concerns initiated by an erroneous meter reading at 687 NC 87 N, Pittsboro, NC 27312.

On May 29 I was informed by a representative from the Town Water Department that I had a very high water consumption and provided information indicating usage of 17,400 gallons for the period of 4/17/13 to 5/17/13.

Being deeply concerned about the notification of extremely high usage I immediately called a plumber. He performed a thorough check, inside and out, of my residence and found no leak. Being unable to find a leak he read the meter around noon on May 29th and again on the morning of May 30th. This reading indicated a use of only 4 gallons. I was provided documentation supporting these readings as well as a bill for fifty dollars for his service.

In view of these circumstances I respectfully request the Board give favorable consideration to correcting the bill dated 6/03/13 of $222.00 and provide funding to cover the cost of the plumber incurred by this erroneous reading.

I would like to express my sincere appreciation to the Board members and Mr. Bryant Gruseback and his staff for their patience and assistance in this matter.

Reba W Torbert

MAKE CHECK PAYABLE TO:
TOWN OF PITTSBORO
WATER & SEWER DEPARTMENT
P.O. BOX 759
PITTSBORO, N.C. 27312

U.S. POSTAGE PAID
PITTSBORO, N.C.
27312
PERMIT No. 3

PLEASE RETURN THIS STUB WITH PAYMENT

ADDRESS SERVICE REQ.

ACCOUNT NUMBER	SERVICE ADDRESS
07	587 NC HWY 87 NORTH

BILLING DATE	DATE FROM	DATE TO	DAYS
6/03/13	04/17/13	05/17/13	30

CODE	CURRENT	PREVIOUS	USAGE	AMOUNT
ALANCE FORWARD				0.00
ATE FEE/PENALTY DUE NOW				0.00
W	56850	39450	17400	222.00

TOTAL ACCOUNT BALANCE 222.00

SEE REVERSE SIDE

ACCOUNT NUMBER	BILLING DATE
407	06/03/13

DUE DATE	6/20/13	PAY	222.00
IF PAID AFTER	6/20/13	PAY	244.20

JOE T. TORBERT
PO BOX 694
PITTSBORO, NC 27312-0694