

TOWN OF PITTSBORO
On-Line Bill Pay Software and Services
Date: October 10, 2012

Description	Pricing
E-Government - On-line Utility Bill Payment - Convenience Fee Model	
Installation/setup of Service - one time fee	1,500.00
Following Two items will be billed quarterly:	
CSI Transaction Fee - Per Transaction	1.00
Monthly Gateway Fee	29.00
Merchant Account	
Payment - Regular Credit Cards Customers - Per Transaction	1.99% of transaction Plus 0.10
Payment - Business Credit Card or Rewards Card Customers - Per Transaction	2.50% of transaction Plus 0.10
Merchant Account - Visa, MC, etc Transaction Fee	
Payment - Per Transaction Fee	0.20
Other Monthly Fees:	
Minimum Monthly Fee	25.00
Monthly Statement Fee	15.00
Batch Header Fee - for each day's settlement	0.05
PCI ControlScan With Insurance	20.00
Other fee based on occurrence:	
Chargeback Fee per Item	15.00
Retrieval Fee per Item	2.00
800 Voice Authoization Fee	0.95
Cancellation Fee	250.00
Merchant Services Account would be thru TriSource Solutions. CSI will assist the with the Merchant Account setup.	
Training:	
On-site training/setup is billable base on actual hours - 70.00/hr	
Estimate:	350.00
Plus travel time/mileage	